

# Windows OS and App

## SDI (Snoopy Driver) installation notes

"Do not create restore point."

Do not install the driver for the following brand under Windows 10.

Asus : Asus Support Device

It may cause unit not booting properly. You may have to reinstall Windows 10.

Just install Asus "ATKpackage" and "SmartGesture" manually.

HP: Touch screen and trackpad driver (ELAN or Symantic)

SDI Touch screen driver may cause it not working anymore. Update driver may not solve the issue.

You may have to reinstall Windows 10.

SDI trackpad driver may cause it not working anymore and not booting properly. Update driver may not solve the issue. You may have to reinstall Windows 10.

If SDI says "Updated driver available", just skip it.

HP: Wi-fi ping is very slow and unstable.

Solution: just install the driver form HP's product site. Besure download the right chip driver, eg. Boardcom or Realtek.

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