## CMS: Joomla / Wordpress

## Cannot login to phpBB with correct password?

## Getting this error:

"You have specified an incorrect password. Please check your password and try again. If you continue to have problems please contact the Board Administrator"

## Solution:

- 1. try manually deleting everything from your /cache folder EXCEPT **index.htm** and **.htaccess** using FTP.
- 2. Try to use other browser after deleting cache files form phpBB3 web server. Eg. from Edge to Chrome.
- 3. make sure the password is correct. Else, try to use phpmyadmin to reset it.

Unique solution ID: #1092

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Last update: 2024-08-09 22:40